Verizon 1515 North Courthouse Road Suite 500 Arlington, VA 22201-2909 Voice 703-351-3063 Fax 703-351-3662 E-mail Jennifer.L.Hoh@Verizon.com **Jennifer L. Hoh** Sr. Staff Consultant



December 10, 2002

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: Rules and Regulations Implementing the Telephone

Consumer Protection Act of 1991, CG Docket No. 02-278,

CC Docket No. 92-90

Dear Ms. Dortch:

On Monday, Dec. 9, 2002, Verizon attempted to use the Commission's Electronic Comment Filing System to file its Comments in the above-referenced proceeding. After repeated attempts to obtain a filing confirmation failed, I contacted the ECFS Helpline and eventually spoke with Ms. Rawlings in the Consumer and Governmental Affairs Bureau who contacted ECFS technical support and confirmed that the agency was experiencing technical difficulties. Verizon was unable to access ECFS the evening of Dec. 9 and therefore requests that the attached Comments filed today be considered as timely filed.

Thank you for your attention to this matter. If you should have any questions please do not hesitate to call me at (703) 351-3063.

Sincerely,

/S/

Jennifer L. Hoh

Attachment